

If a storm materialises and affects power supplies, our paramount focus will be on restoring electricity to customers as quickly and safely as possible.

We are currently monitoring the weather closely and are in regular contact with the Met Office as the forecast develops. [Click here for the latest forecast from the Met Office.](#)

Our electricity network is built to be resilient but extreme weather can affect overhead power lines. Our emergency plans have been put in to place, with hundreds of extra engineers and other staff on duty to deal with situations as and when they arise.

As always our priorities in these situations are public safety and restoring supplies to customers as quickly and safely as possible.

In communication with customers, we urge the public to stay well clear from power lines and anyone spotting a damaged power line needs to report it to UK Power Networks.

For any power cut enquiries please contact us 24 hours a day by:

- Calling 0800 31 63 105 or 0333 32 32 105 if calling from a mobile.
- Visit [www.ukpowernetworks.co.uk](http://www.ukpowernetworks.co.uk) for the latest update
- Visit [www.ukpowernetworks.co.uk/powercut](http://www.ukpowernetworks.co.uk/powercut) and type in your postcode to our live power cut map
- Follow us on twitter for updates @ukpowernetworks
- See updates on our Facebook page [here](#)

### **Preparing for a power cut**

Below is some advice on how our customers can prepare for a power cut:

Keep our freephone number handy

See the website for some useful videos offering you advice during a power cut.

Keep spare batteries for radios and torches – local radio stations often broadcast helpful information

Keep an old-fashioned corded phone which you can plug in, as cordless phones won't work in the event of a power cut

Dress warmly in several layers of clothing, stay in one room or even get into bed

Take care if using candles, tea-lights and other naked flames

Keep fridges and freezers closed, with a blanket over as they will stay cold for many hours

Switch off all your electrical equipment, except one light which will let you know when the power comes back on

Remember the street lights may also be off so take care if you go out

Look out for elderly neighbours; please consider taking them round a flask of hot water or hot food

### **Vulnerable customers**

If you know of anyone who may require additional assistance in the event of a power cut and has not already registered on our Priority Service Register (PSR), please let us know through our [website](#) or by calling us on 0800 31 63 105 or 0333 32 32 105 if calling from a mobile.

**We will send a further update to you and would be grateful if you could forward this email to your contacts, including district and parish councils.**

